

## Economic Overview - Services - Employment Growth

Expanding national and regional markets have helped stimulate service segment growth in El Paso. Telecommunication call centers have provided some of the most important payroll gains in recent years. The majority of the El Paso operations provide technical support and customer services to incoming calls from national and international client bases. The health care industry is another source for high-paying jobs. El Paso serves as the regional leader in advanced health care provision for far west Texas, southern New Mexico, and northern Mexico. In-bond manufacturing activities in Ciudad Juárez further create numerous requirements on both sides of the border for such services as advertising, overnight delivery and logistics, reproduction, commercial art, photography, stenographic services, data processing, communications, engineering, accounting, research, and personnel management.

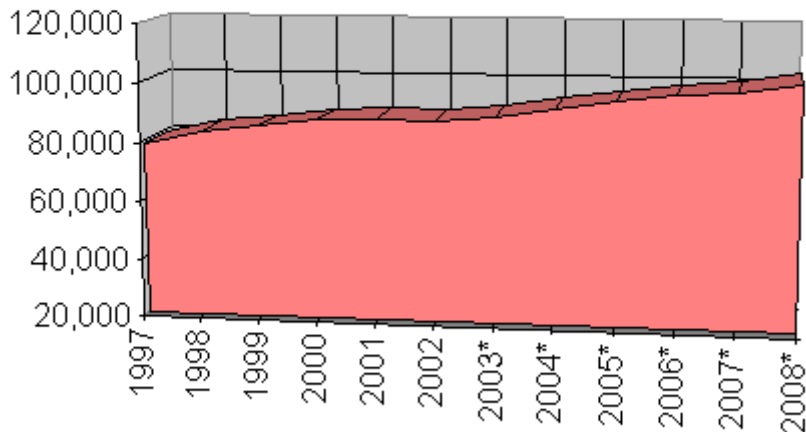
### Employment Growth

The importance of service sector business expansion is clearly reflected by the employment base in El Paso. Between 1997 and 2003, double-digit rates of growth were posted by four general jobs categories: finance, insurance, and real estate; transportation, communications, and public utilities; services; and, government. All of those categories, plus retail trade, are projected to continue to add new jobs over the course of the next 10 years. Increasing sophistication in the products offered within each sector is also expected to help improve work force quality as new markets are targeted.

### TOP TEN SERVICE SECTOR EMPLOYERS

	<b>Employer</b>	<b>Type of Business</b>	<b>Number of Employees</b>
1	Sierra Providence Health Network	Hospital	3,761
2	EchoStar Satellite Corp.	Call Center	2,200
3	MCI/GC Services	Telemarketing	1,790
4	West Teleservices Corporation	Telemarketing	1,500
5	Del Sol Medical Center	Hospital	1,400
6	Providian Financial	Call Center	1,021
7	Las Palmas	Hospital	844
8	Southwestern Bell	Telecommunication	735
9	Brylane	Call Center	721
10	HS (THI) Of El Paso	Nursing Facility	533

## El Paso MSA Service Sector Employment Growth and Projections 1997 - 2008



Source: UTEP Border Region Modeling Project, 2003

### Service Sector Employment Growth and Projections

	1997	1998	1999	2000	2001	2002	2003*	2004*	2005*	2006*	2007*	2008*
Total Services Employment	78,763	83,086	85,458	87,898	88,511	88,553	90,243	93,166	95,908	98,353	99,894	102,920

Source: UTEP Border Region Modeling Project, 2003  
Annual Averages